# **ISSUES IN VALIDATING AGENT-BASED MODELS**

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# Objective

Building on various literatures, Midgley, Marks and Kunchamwar (2007) proposed a procedure for "assuring" ABMs: Assuring = Verifying & Validating

- Does the code implement the model?
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- Do these outputs fit empirical data or stylized facts?

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We use the same ABM, which has moved on from Version 1 (2007) to Version 3 (2009).

Our main focus is on validation, although we first need to outline the model and the verification results.

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- They react to the stimuli they receive shortly before or during their shopping trip; their goals are to maximize their satisfaction.

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The ABM has a 14-page specification and, while complex, is a simplification of reality.



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- 3. Low-involvement decision-making: consumers maximize their satisfaction.

Page 5

# Seven issues addressed here:

- I. We need norms for verification
- 2. When and how often to verify?
- 3. Degrees of freedom: Our views on validation have changed
- 4. Pre-validation, incomplete data and scaling
- 5. Computing power needed
- 6. Which data to fit and how to fit them?
- 7. How to test the "reasonableness" of the ABM?

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#### Issue I: We need norms for verification

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This is a common approach in developing commercial software, although other approaches exist, including:

- Tool-based or automated code analysis, deriving automata from the program to check theorems, and finite state verification.

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Also how much of the code should be verified, given the expense of doing this?

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So we now think of "pre-validation"—getting a rough fit to empirical data before applying the ANTS perturbations.

#### Issue 4: Pre-validation, incomplete data and scaling

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Here, our ultimate objective is to reproduce brand and store sales over 53 weeks, and we focus on the sales of the 5 main detergent brands in 2 stores in a German city.

These 5 brands and 2 stores represent about 75% of the market.

But we also obtained consumer panel data to micro-calibrate consumption & purchase amounts, starting brand shares, and probabilities of buying on promotion.

#### From Panel Data:

Agents who buy in:	Store I only	Store 2 only	Both stores
Light	100	100	100
buyers	agents	agents	agents
Heavy	100	100	100
buyers	agents	agents	agents

Need to scale these store-level data.

After exploratory analysis of the panel data, we decided to represent the consumer agents as 6 types, and:

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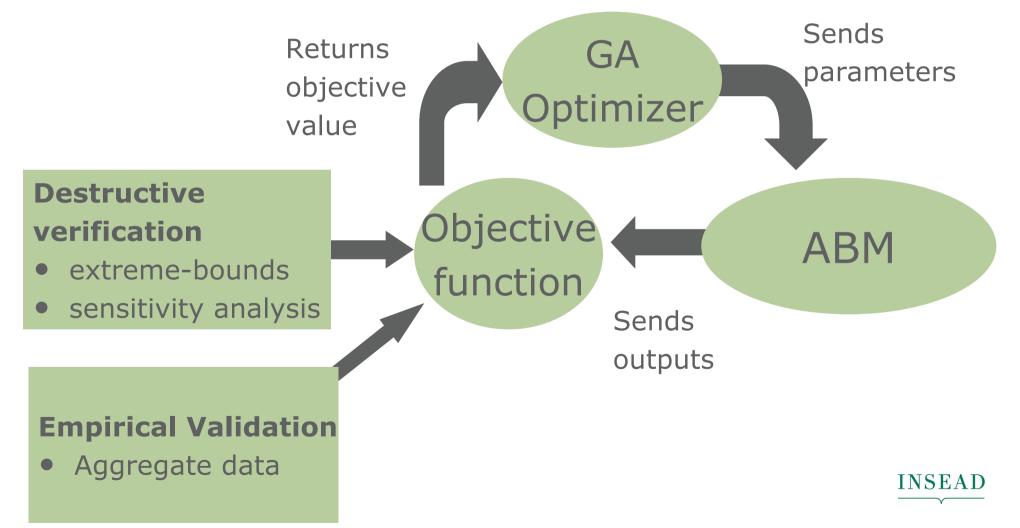
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*Issue*: On the one hand the panel reduces the number of parameters to estimate, but on the other it introduces scaling complications.

# Work at the macro-level: Embed the ABM in an Automated Nonlinear Testing System



#### **Issue 5: Computing power needed**

As well as micro-calibrating some aspects of the consumer agents, we also:

- Fix some parameters arbitrarily (e.g. the size of a brand or store's memory of previous results)
- and for rough fitting we focus on those remaining parameters that previous testing reveals outputs are sensitive to.

Currently, this leaves 17 brand, store and consumer parameters to estimate (17 d.f.) — see below.

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On a PC, one run of the ABM with a fixed set of parameters takes a few seconds,

But, once the ABM is embedded within a Genetic Algorithm (GA) optimizer for estimation, this takes days and fries laptops!

We have therefore ported the code to a 300-node supercomputer.

#### Issue 5, continued: The 17 variables

**Consumer threshold on satisfaction with brand experience** Parameters used to generate different rankings on affect, quality and price Parameters used to generate different rankings on affect, quality and price Parameters used to generate different rankings on affect, quality and price Percentage markup on wholesale price to get retail price, Retailer I Percentage markup on wholesale price to get retail price, Retailer 2 **Slotting fees - Retailer I Slotting fees - Retailer 2** Quality of brand I Probability price and advertising will be changed for brand I Quality of brand 2 Probability price and advertising will be changed for brand 2 Factors to scale consumer types up from panel to universe Factors to scale consumer types up from panel to universe Factors to scale consumer types up from panel to universe Intercept on the unit cost of production equation Slope on the unit cost of production equation

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Our solution has been to sort both ABM outputs and actual data on both magnitudes and first differences, and seek the best fit between these.

This is a version of Operational Validity testing (Sargent 2005), although other statistical methods are possible.

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Or we could test the hypothesis that the simulated model output and the historical data are generated by the "same" process (up to a level of specificity). CEF 2009

Issue 7: How to test the "reasonableness" of the ABM?

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The 5 objectives we use for the GA here are different, namely:

- Maximize:
  - The total profits of the five brands
  - The total profits of the two stores
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  - The sum of customer satisfaction
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#### And we then observe whether:

- The model breaks down in any sense
- Unrealistic parameter values (or combinations) appear
- Mutually inconsistent time series emerge
- The competing objectives of the brand, store and consumer agents are not being balanced.

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#### **Issue 7, continued: Testing the ABM**

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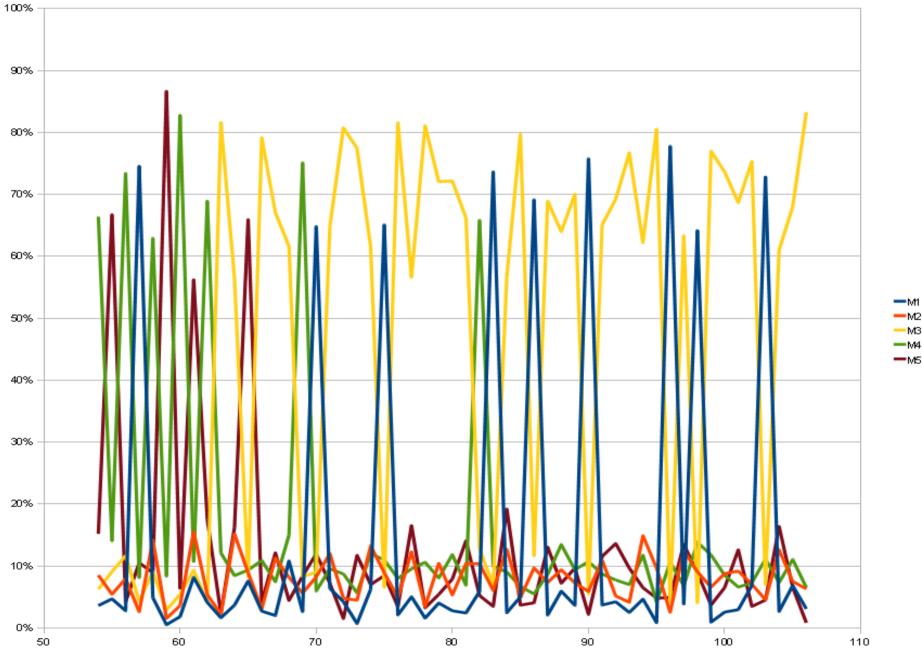
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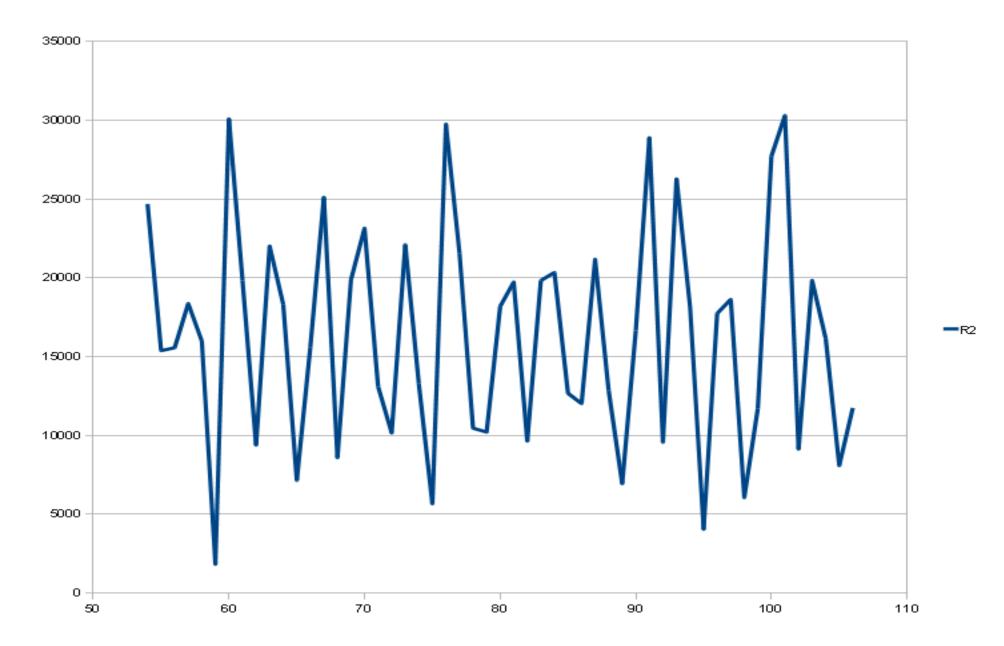
We need to explore which of the 17 values offend, in these cases.

### Market Shares of the Five Manufacturers in Store 2



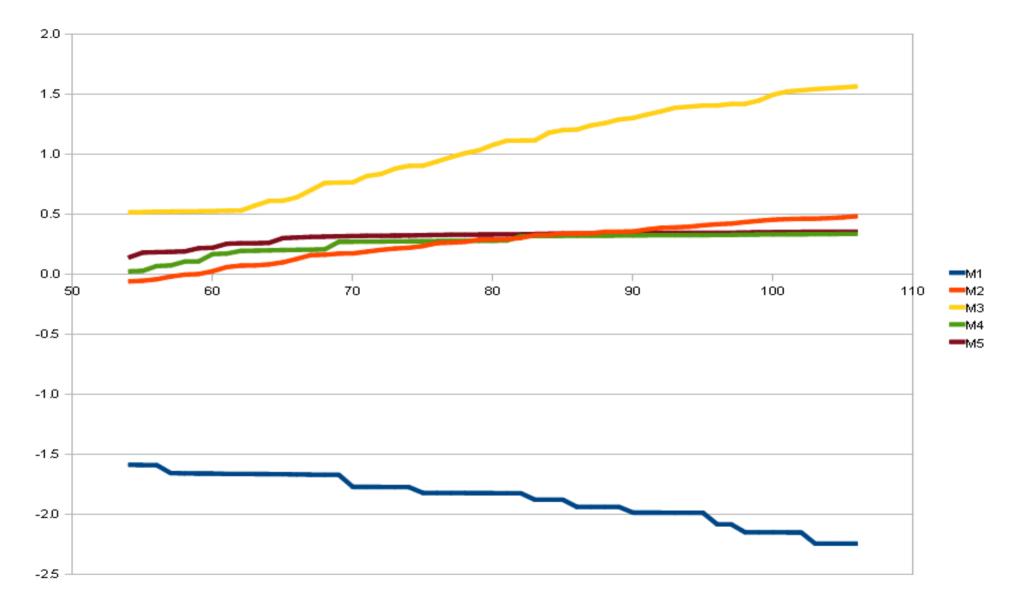
-M1 M2 M3 -M4

### Retail Revenue for Store 2 (disguised)



## Customer Satisfaction with the Five Manufacturers

(standard deviations from overall mean)



Moreover, using the best pre-validation chromosome obtained to date, we find that the model behaves much as it should in a one-off run:

- I. The graph shows the spikes of the 5 Brands' market shares.
- 2. The graph shows the spikes in one Retailer's revenues.
- 3. The graph shows the slow evolution of higher Consumers' satisfaction.

# Where have we reached?

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Debating whether to fit store price as well as sales (this may also simplify some of the model).

At which point we can refine the model & move to a final close fit.

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  - how to weight multiple outputs in objective functions
- Better ways of automatically visualizing output data
  - Especially "latent" states and agent interactions
- More flexible ABM development environments, that allow easier refining and re-verification of models.

On the one hand this is a daunting challenge, but on the other it is also a rich research agenda.

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