Today's Agenda

- 1. Homework debrief.
- 2. Guest lecturer: Peter Houston
- 3. Beyond Borders: doing business abroad

Today's handouts

- I. Lecture overheads (Bob's)
- 2. Lecture overheads (Peter's)
- "Saddam's victims sue AWB".
- 4. Case: Classic Container Corp.
- 5. "Big Brother is Watching China ..."
- 6. Handy: "What's Business For?"
- 7. Delves Broughton: "Harvard loses its lustre."

Peter Houston

I. The moral deed cannot be practical;

- I. The moral deed cannot be practical;
- 2. What is good and moral differs from what one wants to do;

- I. The moral deed cannot be practical;
- What is good and moral differs from what one wants to do;
- 3. Self-interest invariably undermines social order and well-being;

- I. The moral deed cannot be practical;
- 2. What is good and moral differs from what one wants to do;
- 3. Self-interest invariably undermines social order and well-being;
- 4. Reason and emotion are opposing forces;

- I. The moral deed cannot be practical;
- 2. What is good and moral differs from what one wants to do;
- 3. Self-interest invariably undermines social order and well-being;
- 4. Reason and emotion are opposing forces;
- Worthy research and art are incompatible with money and business.

I. What are the facts?

- I. What are the facts?
- 2. What are the issues?

- I. What are the facts?
- 2. What are the issues?
- 3. Who is the actor and what are his/her options?

- I. What are the facts?
- 2. What are the issues?
- 3. Who is the actor and what are his/her options?
- 4. What would you do?
- **5.**

- I. What are the facts?
- 2. What are the issues?
- 3. Who is the actor and what are his/her options?
- 4. What would you do?
- 5. What would have helped at the time?

Four clips:

Four clips:

I. John (S.E. Asia),

Four clips:

- I. John (S.E. Asia),
- 2. Roberto (Europe),

Four clips:

- I. John (S.E. Asia),
- 2. Roberto (Europe),
- 3. Kay (Latin America), and

Four clips:

- I. John (S.E. Asia),
- 2. Roberto (Europe),
- 3. Kay (Latin America), and
- 4. Carter (the Middle East).

In 2002 at Harvard, Jeff Immelt, CEO of General Electric (GE) was asked by an HBS student about GE's seeming indifference to the political and ethical conditions in countries where it did business, notably China.

In 2002 at Harvard, Jeff Immelt, CEO of General Electric (GE) was asked by an HBS student about GE's seeming indifference to the political and ethical conditions in countries where it did business, notably China.

"It's above my pay grade ..." and anyway it's a question of getting "inside the house" and trying to make change: "I can't be in the business every day of changing the world. But I can be in the business of making the world I see from GE better." ... You'd better "make a difference by getting inside, not by passing judgement on other people."

In 2002 at Harvard, Jeff Immelt, CEO of General Electric (GE) was asked by an HBS student about GE's seeming indifference to the political and ethical conditions in countries where it did business, notably China.

"It's above my pay grade ..." and anyway it's a question of getting "inside the house" and trying to make change: "I can't be in the business every day of changing the world. But I can be in the business of making the world I see from GE better." ... You'd better "make a difference by getting inside, not by passing judgement on other people."

To what extent should GE, a beacon for global capitalism, engage with the ethical environment in which it operates?

In 2002 at Harvard, Jeff Immelt, CEO of General Electric (GE) was asked by an HBS student about GE's seeming indifference to the political and ethical conditions in countries where it did business, notably China.

"It's above my pay grade ..." and anyway it's a question of getting "inside the house" and trying to make change: "I can't be in the business every day of changing the world. But I can be in the business of making the world I see from GE better." ... You'd better "make a difference by getting inside, not by passing judgement on other people."

To what extent should GE, a beacon for global capitalism, engage with the ethical environment in which it operates?

To what extent should any foreign company engage with the ethical environment in which it operates?

Cross-Cultural Ethics

from Damian

Ethical Relativism (ER): at one level it's true descriptively:

Cross-Cultural Ethics

from Damian

Ethical Relativism (ER):

at one level it's true descriptively:

Societies do differ in cultural beliefs (about killing, property, education, about the rôles of the sexes, religious observance, foods, etc).

Cross-Cultural Ethics

from Damian

Ethical Relativism (ER):

at one level it's true descriptively:

Societies do differ in cultural beliefs (about killing, property, education, about the rôles of the sexes, religious observance, foods, etc).

... and ER has Strengths and Weaknesses —

• ER encourages tolerance

•

- ER encourages tolerance
- ER encourages openness

•

- ER encourages tolerance
- ER encourages openness
- ER allows people to choose the values that suit them best

- ER encourages tolerance
- ER encourages openness
- ER allows people to choose the values that suit them best
- ER allows for morality to change

•

- ER encourages tolerance
- ER encourages openness
- ER allows people to choose the values that suit them best
- ER allows for morality to change
- ER encorages respect for other individuals and societies

Are these strengths unique to Relativism?

Are these strengths unique to Relativism?

Aren't tolerance and respect for others aspects of other ethical frameworks?

Are these strengths unique to Relativism?

Aren't tolerance and respect for others aspects of other ethical frameworks?

Anyway, isn't Relativism more about indifference than respect?

Are these strengths unique to Relativism?

Aren't tolerance and respect for others aspects of other ethical frameworks?

Anyway, isn't Relativism more about indifference than respect?

And doesn't Relativism require us to be less committed to our own ethical vales?

Does Ethical Relativism base its "norm" of respect for others on the fact that cultures do in fact differ?

Does Ethical Relativism base its "norm" of respect for others on the fact that cultures do in fact differ?

Does Ethical Relativism assert that some things ought to be done and that others should not be, on the basis of difference?

Does Ethical Relativism base its "norm" of respect for others on the fact that cultures do in fact differ?

Does Ethical Relativism assert that some things ought to be done and that others should not be, on the basis of difference?

Remember the logical distinction between what is and what ought to be.

• We cannot criticise other cultures (none is best), but nor can we learn from them or they from us.

- We cannot criticise other cultures (none is best), but nor can we learn from them or they from us.
- There can be no moral progress.

- We cannot criticise other cultures (none is best), but nor can we learn from them or they from us.
- There can be no moral progress.
- There is no reason to be concerned for people in other cultures, or to work towards change (such as ending child labour or making povery history), but instead there is reason to be unconcerned or indifferent. ("Different strokes for different folks.")

See Transparency International's web pages, at http://www.transparency.org/

See Transparency International's web pages, at http://www.transparency.org/

• 2008 Corruption Perception Index:

Denmark & Sweden & NZ (=1), Singapore (4), Finland (5), Switzerland (6), Iceland & The Nethlands (=7), Australia & Canada (=9), UK (=16), USA (=18), Spain (=28), China (=72), India (=85), Somalia (180)

See Transparency International's web pages, at http://www.transparency.org/

- 2008 Corruption Perception Index:
 Denmark & Sweden & NZ (=1), Singapore (4), Finland (5), Switzerland (6), Iceland & The Nethlands (=7), Australia & Canada (=9), UK (=16), USA (=18), Spain (=28), China (=72), India (=85), Somalia (180)
- 2006 Corruption Perception Index:
 Finland & Iceland & NZ (=1), Denmark (4), Singapore (5), Sweden (6),
 Switzerland (7), Norway (8), Australia & Netherlands (=9) UK (=11),
 Canada (14), France & Ireland (=18), USA (=20), Spain (23), S. Korea
 (=42), Lebanon (=66), China & India (=70), Indonesia (=130), Haïti (163).

See Transparency International's web pages, at http://www.transparency.org/

- 2008 Corruption Perception Index:
 Denmark & Sweden & NZ (=1), Singapore (4), Finland (5), Switzerland (6), Iceland & The Nethlands (=7), Australia & Canada (=9), UK (=16), USA (=18), Spain (=28), China (=72), India (=85), Somalia (180)
- 2006 Corruption Perception Index:
 Finland & Iceland & NZ (=1), Denmark (4), Singapore (5), Sweden (6),
 Switzerland (7), Norway (8), Australia & Netherlands (=9) UK (=11),
 Canada (14), France & Ireland (=18), USA (=20), Spain (23), S. Korea
 (=42), Lebanon (=66), China & India (=70), Indonesia (=130), Haïti (163).
- 2008 Bribe-Payers Index:
 Belgium & Canada (=1), Switzerland & Netherlands (=3), Germany, UK,
 Japan (=5), Australia (8), US, Singapore, France (=9), S. Korea (14), India
 (19), China (21).

See Transparency International's web pages, at http://www.transparency.org/

- 2008 Corruption Perception Index:

 Denmark & Sweden & NZ (=1), Singapore (4), Finland (5), Switzerland (6), Iceland & The Nethlands (=7), Australia & Canada (=9), UK (=16), USA (=18), Spain (=28), China (=72), India (=85), Somalia (180)
- 2006 Corruption Perception Index:
 Finland & Iceland & NZ (=1), Denmark (4), Singapore (5), Sweden (6),
 Switzerland (7), Norway (8), Australia & Netherlands (=9) UK (=11),
 Canada (14), France & Ireland (=18), USA (=20), Spain (23), S. Korea
 (=42), Lebanon (=66), China & India (=70), Indonesia (=130), Haïti (163).
- 2008 Bribe-Payers Index:
 Belgium & Canada (=1), Switzerland & Netherlands (=3), Germany, UK,
 Japan (=5), Australia (8), US, Singapore, France (=9), S. Korea (14), India
 (19), China (21).
- 2006 Bribe-Payers Index: Switzerland (1), Sweden (2), Australia (3), Canada (5), UK (6), US (=9), France (15), S. Korea (21) China (29), India (30).

< >

• Do no intentional harm in the host country.

- Do no intentional harm in the host country.
- Benefit the host country and its development.

- Do no intentional harm in the host country.
- Benefit the host country and its development.
- Respect the human rights and dignity of workers.

- Do no intentional harm in the host country.
- Benefit the host country and its development.
- Respect the human rights and dignity of workers.
- Respect the values, culture, and laws of the host country so long as these don't involve moral inconsistency or the abridgement of human rights.

- Do no intentional harm in the host country.
- Benefit the host country and its development.
- Respect the human rights and dignity of workers.
- Respect the values, culture, and laws of the host country so long as these don't involve moral inconsistency or the abridgement of human rights.
- Help to build background institutions that are just in the host country and internationally.

Competing with Integrity in International Business, OxfordUP, 1993

Or else ...

Classic consumer-led campaigns against:

- Nestlé (infant formula)
- Nike (sweatshop labour)
- Shell (oil pollution, inequity)
- McDonalds (many)
- The Gap
- The tobacco companies
- Asbestos companies
- WalMart
- . . . who else?

Wages: Should the MNC (multi-national company) pay wages in the host country equal to those paid at home?

Wages: Should the MNC (multi-national company) pay wages in the host country equal to those paid at home?

Working Conditions: should the MNC provide similar conditions for employees from host countries?

- Wages: Should the MNC (multi-national company) pay wages in the host country equal to those paid at home?
- Working Conditions: should the MNC provide similar conditions for employees from host countries?
- Environmental Standards: should the MNC maintain (higher) home country standards?

- Wages: Should the MNC (multi-national company) pay wages in the host country equal to those paid at home?
- Working Conditions: should the MNC provide similar conditions for employees from host countries?
- Environmental Standards: should the MNC maintain (higher) home country standards?
- Resources: Should MNCs exploit the natural resources of developing countries? (Shell in Nigeria? BHP in PNG?)

Confucian Ethics

Kongfuzi or Confucius (550-479 B.C.) has influenced over 2000 years of thought in China and beyond.

Master Kong developed the three principles of Li, Ren, and Junzi.

Li: the ideal standards of conduct: religious, moral, and social.

Ren: the virtues of goodness and benevolence; a recognition of value and concern for others. (Jen in Giles-Wade.)

The Silver Rule:

Confucian Ethics

Kongfuzi or Confucius (550-479 B.C.) has influenced over 2000 years of thought in China and beyond.

Master Kong developed the three principles of Li, Ren, and Junzi.

Li: the ideal standards of conduct: religious, moral, and social.

Ren: the virtues of goodness and benevolence; a recognition of value and concern for others. (Jen in Giles-Wade.)

The Silver Rule:

"Don't do unto others what you would not like them to do to you."

Li provides a structure for social interaction Ren makes it a moral system.

Junzi

Junzi (or Chun-Tzu, ruler's son, in Giles-Wade):

the true or virtuous gentleman or person he who lives by the highest ethical standards, and displays the five virtues:

- 1. self-respect
- 2. generosity
- 3. sincerity
- 4. persistence
- 5. benevolence

Junzi

Relationships:

as a son loyal

as a father just and kind

as a husband righteous and just

as an official loyal and faithful

as a friend faithful and tactful

Note: Confucius held that we are inherently good creatures.

Against Christianity: ?

Junzi

Relationships:

as a son loyal

as a father just and kind

as a husband righteous and just

as an official loyal and faithful

as a friend faithful and tactful

Note: Confucius held that we are inherently good creatures.

Against Christianity: ? Original sin.

see http://www-chaos.umd.edu/history/ancient2.html for discussion of his disciples Meng Zi and Xun Zi and the schools of Literati and Legalism and of yin-yang and of Mo Zi.

Homework

Three readings: Steidlmeier (29 in D5), plus handouts on "Big Brother in China", the Classic Container Corp., and AWB.

Questions (see Week 3, Course Outline):

- Ia. Ia. What is the ethical significance—if any—of cultural differences in business?
- Ib. Think about this: when in Rome, do as the Romans do. When people behave like barbarians in Rome, the Romans resent it. Is it not the same in business today?
- Ic. On the other hand, if the standards that prevail in Dallas (or Baghdad) are not the same in Sydney, then what is the point of having them?
- Id. Can areas of difference be partitioned so that MNCs can be culturally sensitive yet ethical according to their own corporate lights?
 - 2 Reflections of the week.