# **Business Continuity and Bird 'Flu**

Robert Marks SM 1

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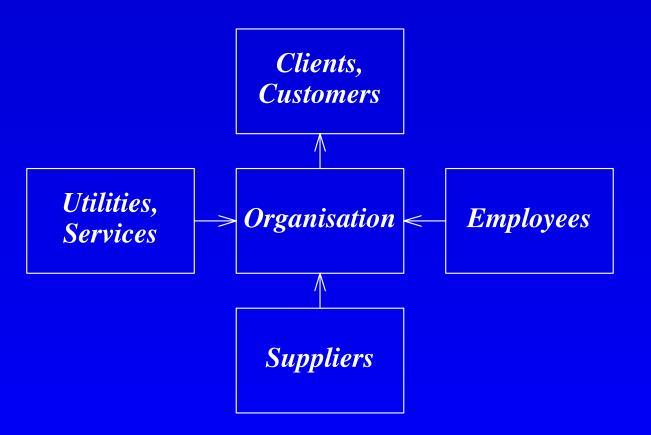
A central component of the firm's risk management.

Usually, to mitigate the impact of sudden failure of critical infrastructure

> To maintain critical operations, and

> To recover critical operations.

#### **A Framework for BCP:**



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- Services: banking, auditing, insurance, security, legals, telecoms, travel, maintenance, police, fire, catering, cleaning, consultants, advisors.
- Capital Markets: equity or debt.

#### Three Vulnerabilities ...

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Disruption of means to conduct business (e.g. IT), as well as supplies and demand.

An Avian 'Flu Pandemic (AFP) affects not only the externals, but also the internals — geographical spread is no insurance against an AFP.

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- 1. Try to plan for all possible threats. But this is endless.
- 2. Better to look within the firm/organisation and ask: what do we do, and what do we want to keep doing?

How?

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- 3. Reconsider the rankings in light of these difficulties.
- 4. What actions could the organisation take to mitigate potential disruptions of Employees and Functioning? Suppliers? Utilities? Services?
- 5. Group and rank these actions, and decide which to undertake now.

#### **Perceived Threats to Business and Society**

- 1. Computer-based risks: 6.0
- 2. Foreign trade: 5.3
- 3. Corporate governance: 5.2
- 4. Operational/facility: 5.2
- 5. Liability risk: 5.1
- 6. Regulatory regimes: 5.0
- 7. Consumerism: 5.0
- 8. Natural disasters: 4.7
- 9. Accounting rules: 4.6
- 10. Terror CBD: 4.4

Source: *Swiss Re Corporate Risk Survey* 2005: "How concerned are you about various risks affecting your company?" (0–10)

# A Pandemic Occurs When ...

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- 1. it is readily H2H (infectious between humans),
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So far we have 2. and 3. We await H2H.

Each pandemic is unique, but we only have historical data to go on.

#### **Economic Costs:**

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The SARS outbreak in 2003 estimated to have cost about 0.6% (USD\$18 bn) of affected countries' GDPs (Bloom et al. 2005).



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#### **Current Avian 'Flu: A H5N1**

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... We should plan for the possibility of an Avian 'Flu Pandemic (AFP).

#### **Uncertainties** ..

There is considerable *epidemiological uncertainty* about how many people will be infected and the severity of the disease, and *economic uncertainty* about how an outbreak will affect economic activity.

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### Affected by:

- > public health measures, private hygiene,
- > the responses of businesses,
- the responses of people, and the extent to which people panic.

#### **Profits for Disaster?**

These industries will sell more:

- Medical masks, wipes, and hand-washing liquids.
- > Long-lived foods, for storing.
- > Off-grid energy supplies.
- > Ionisation to destroy air-borne pathogens.
- Biotech: fast detection; vaccine prototyping and manufacture.
- > Undertakers etc.
- > Health providers.

#### **Investment Advice?**

**These industries will suffer:** 

Tourism and hospitality industries hard hit. Travel too.

- Mass entertainment (cinemas, theatres, concerts, museum, galleries, sports) hit.
- Retailing, leisure, casinos, racing, theme parks hit.
- > Life and re-insurance companies hit.
- Property and housing and mortgage providers' values fall.
- > *Poultry industries* hit, with its suppliers.

#### **Opportunities?**

### **Other Beneficiaries:**

- > Telecoms, telecommuting industries.
- **Broadband suppliers.**
- > Their equipment suppliers.

Pharmas such as Biota/GSK and Gilead/Roche (the antivirals Relenza and Tamiflu, respectively).

#### **Two References.**

IMF, Preparations for an Avian Flu Pandemic, Feb. 2006. www.imf.org/external/pubs/ft/afp/2006/eng/022806.htm

Swiss Re, *Swiss Re Corporate Risk Survey: A Global Perspective,* 2006.